

# OSG Canada, Ltd.

## Data Privacy Notice

OSG USA, Inc. operates the [osgcanada.com](https://osgcanada.com) website, hereinafter called the “Services”, which provides access to review and purchase OSG Canada, Ltd. products.

This page is used to inform website visitors regarding our policies with the collection, use, and disclosure of Personal Information if anyone decided to use our Services on the [osgcanada.com](https://osgcanada.com) website.

If you choose to use our Services, then you agree to the collection and use of information in relation with this policy. The Personal Information that we collect is used for providing and improving the Services. We will not use or share your information with anyone except as described in this Privacy Policy.

### Information Collection and Use

For a better experience while using our Services, we may require you to provide us with certain personally identifiable information, including but not limited to your name, phone number, and postal address. The information that we collect will only be used to contact or identify you.

### Log Data

We want to inform you that whenever you visit the [osgcanada.com](https://osgcanada.com) website and use the Services, we collect information that your browser sends to us that is called Log Data. This Log Data may include information such as your computer's Internet Protocol (“IP”) address, browser version, pages of our Services that you visit, the time and date of your visit, the time spent on those pages, and other statistics.

### Cookies

Cookies are files with small amount of data that is commonly used an anonymous unique identifier. These are sent to your browser from the website that you visit and are stored on your computer's hard drive.

Our website uses these “cookies” to collection information and to improve our Services. You have the option to either accept or refuse these cookies, and know when a cookie is being sent to your computer. If you choose to refuse our cookies, you may not be able to use some portions of our Services.

### Service Providers

We may employ third-party companies and individuals due to the following reasons:

- To facilitate our Services;
- To provide the Services on our behalf;
- To perform Service-related services; or
- To assist us in analyzing how our Services are used.

We want to inform our Service users that these third parties have access to your Personal Information. The reason is to perform the tasks assigned to them on our behalf. However, they are obligated not to disclose or use the information for any other purpose.

### **Security**

We value your trust in providing us your Personal Information, thus we are striving to use commercially acceptable means of protecting it. But remember that no method of transmission over the internet, or method of electronic storage is 100% secure and reliable, and we cannot guarantee its absolute security.

### **Links to Other Sites**

Our Services may contain links to other sites. If you click on a third-party link, you will be directed to that site. Note that these external sites are not operated by us. Therefore, we strongly advise you to review the Privacy Policy of these websites. We have no control over, and assume no responsibility for the content, privacy policies, or practices of any third-party sites or services.

### **Children's Privacy**

Our Services do not address anyone under the age of 18. We do not knowingly collect personal identifiable information from individuals under 18 years of age. In the case we discover someone under 18 has provided us with personal information, we immediately delete this from our servers. If you are a parent or guardian and you are aware that your child has provided us with personal information, please contact us so that we will be able to undertake the necessary actions to delete such information.

### **Changes to This Privacy Policy**

We may update our Privacy Policy from time to time. Thus, we advise you to review this page periodically for any changes. We will notify you of any changes by posting the new Privacy Policy on this page. These changes are effective immediately, after they are posted on this page.

### **Contact Us**

If you have any questions or suggestions about our Privacy Policy, do not hesitate to contact us:

CanadaCustomerService@osgtool.com

Alternatively, you may send us your request to:

OSG Canada, Ltd.

538 King Forest Court

Burlington, Ontario, L7P 5C1

Canada

Attention: Marketing